

NPON organisations contribute a combined \$200M to the health system, 767 full time equivalent employees, and 2,800 volunteers

SUPPORT SERVICES

- 73% peer-to-peer support
- 57% support groups (face-to-face)
- 51% support groups (telephone)
- 44% helplines
- 19% financial aid
- 25% telehealth nurse structured services
- 4% transport
- 1% legal aid



ADVOCACY

- 63% are active in patient rights advocacy
- 59% are active in health system/service change advocacy
- 53% participate in policy and Senate Inquiries
- 48% deliver PBAC/MSAC submissions & access
- 48% aids access to clinical trials
- 45% deliver research funding



INFORMATION

- 96% online information
- 80% research updates
- 77% written information (hard copies)
- 73% webinars
- 67% patient information days or conferences
- 60% clinical updates
- 21% apps



NDIS SUPPORT

- 28% online information tailored to community
- 20% written information tailored to community
- 16% a helpline
- 7% a telephone structured service



CLINICAL TRIALS

- 68% direct patients to clinical trials
- 52% clinical trial co-design, connect patients with CT
- 22% fund clinical trials
- 15% manage a clinical registry



RESEARCH

- 63% research co-design, connect patients
- 40% fund research
- 30% conduct research
- 27% develop national research strategy



PROFESSIONAL EDUCATION

- 78% information for professionals
- 65% presentations on request
- 59% webinars to professionals
- 57% written information for professionals
- 52% conferences to professionals



PAIN MANAGEMENT

- 37% information about pain management
- 28% carer support for pain management
- 25% advocacy or policy for pain management
- 19% referral to pain management specialists
- 13% support or education for health professionals



PALLIATIVE CARE

- 28% carer support for palliative care
- 24% information about palliative care
- 23% advocacy or policy for palliative care
- 16% support or education for health professionals
- 13% referral to palliative care services

